



JAMES D. STRICKLAND JR.



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PROFESSIONAL EXPERIENCE

SAIL High School, Leon Co. Schools

January 2015 to Present

System Administrator/Computer Support Technician

- Provide support to teachers, staff and students as needed.
- Maintain 300 devices and printers across multiple buildings including sound and projectors used in classrooms.
- Provide support for Windows Server 2003, 2008R2, 2012R2, Windows 7, and XP.
- Manage Active Directory and print servers.
- Web Development – Wordpress / Schoolwires
- Provide support for various Web Applications.

Disabled American Veterans

February 2012 to December 2014

Transition Service Officer

- Provide pre-discharge briefings to active duty military members on benefits administered by the U.S. Department of Veteran Affairs (VA).
- Review service medical records and advise active duty member on claimable disabilities in a one on one interview.
- Assist veterans and military members in preparing paperwork to claim VA Benefits.
- Answer phones and provide high quality customer service.

U.S. Air Force

October 1994 to November 2011

Training & Validation Manager

- Managed and supported computers and Land Mobile Radio equipment.
- Provided support for Microsoft Office applications.
- Developed budgets and monitored contract services.
- Managed 7 buildings and equipment for 70 personnel.
- Managed OSHA Safety Program.
- Managed local training programs for 70 personnel.
- Established training routes, issued licenses, validated training on both cargo and passenger vehicles for an installation of 5000 personnel.
- Operated Tractor Trailer, Bus and Wreckers in support of daily missions.

EDUCATION & PROFESSIONAL DEVELOPMENT

AS , Transportation Management, Community College of the Air Force	2010
A+ Certified , CompTIA	2012
College Certificate , Information Technology Technician, NWFSC	2013
AS , Computer Information Technology, NWFSC	2014
AS , Networking Technology, Northwest Florida State College (NWFSC)	2014
College Certificate , Network Support Technician, NWFSC	2014