James D. Strickland Jr.

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1835 Meriadoc Rd. ⯁ Tallahassee, Fl, 32303 ⯁ (850) 396 - 1297 ⯁ james@strickstuff.com

Professional Experience

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| SAIL High School, Leon Co. Schools | *January 2015 to Present* |

***System Administrator/Computer Support Technician***

* Provide support to teachers, staff and students as needed.
* Maintain 300 devices and printers across multiple buildings including sound and projectors used in classrooms.
* Provide support for Windows Server 2003, 2008R2, 2012R2, Windows 7, and XP.
* Manage Active Directory and print servers.
* Web Development – Wordpress / Schoolwires
* Provide support for various Web Applications.

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| Disabled American Veterans | *February 2012 to December 2014* | *January 2011 to December 2014* |

***Transition Service Officer***

* Provide pre-discharge briefings to active duty military members on benefits administered by the U.S. Department of Veteran Affairs (VA).
* Review service medical records and advise active duty member on claimable disabilities in a one on one interview.
* Assist veterans and military members in preparing paperwork to claim VA Benefits.
* Answer phones and provide high quality customer service.

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| U.S. Air Force | *October 1994 to November 2011* |

***Training & Validation Manager***

* Managed and supported computers and Land Mobile Radio equipment.
* Provided support for Microsoft Office applications.
* Developed budgets and monitored contract services.
* Managed 7 buildings and equipment for 70 personnel.
* Managed OSHA Safety Program.
* Managed local training programs for 70 personnel.
* Established training routes, issued licenses, validated training on both cargo and passenger vehicles for an installation of 5000 personnel.
* Operated Tractor Trailer, Bus and Wreckers in support of daily missions.

Education & professional development

# AS, Transportation Management, Community College of the Air Force 2010

**A+ Certified**, CompTIA **2012**

**College Certificate**, Information Technology Technician, NWFSC  **2013**

**AS**, Computer Information Technology, NWFSC **2014**

**AS**, Networking Technology, Northwest Florida State College (NWFSC)  **2014**

**College Certificate**, Network Support Technician, NWFSC  **2014**